

Partnership with Parents

What this policy covers

This policy outlines how Katie's Kinder Care will work with parents and carers to ensure their children develop and progress well.

Responsibilities

We believe that children benefit the most when parents and staff work together in partnership to ensure quality care and learning for the children. The nursery team welcomes parents as partners and this relationship needs to be built on trust and understanding. It is important that we, as carers, are able to support parents in an open and sensitive manner. A two way sharing of information is key to this.

The nursery wishes to ensure parents are part of the care and education team within the nursery.

Our policy is to:

- Recognise and support parents as their child's first and most important educators, and to welcome them into the life of the nursery.
- Generate confidence and encourage parents to trust their own instincts and judgement regarding their own child.
- Welcome all parents into the nursery at any time(**During covid- no parents in nursery**)
- Welcome nursing mothers. The nursery will make available a private area whenever needed to offer space and privacy to these mothers.
- Ensure that all new parents are aware of the nursery's policies and procedures. A detailed parent prospectus will be provided and our full policy documents will be available to parents at all times as they will be kept in an easily accessible place within the nursery.
- Maintain regular contact with parents to help us to build a secure and beneficial working relationship for their children.
- Inform parents about nursery activities and events through regularly distributed newsletters, emails and social media. The use of our online platform Blossom gives detailed diary entries for each child along with observations and daily news bulletins of the day's activities. Staff also have detailed conversations with Parents when handing over at the door, explaining about their child's day at nursery and what activities they have taken part in or how well they may be doing with toileting etc. Staff are also available to speak to in a more private area if required.
- Operate a key person system involving parents for open discussions and information sharing regarding nursery and home circumstances, and individual needs.
- Inform parents on a regular basis about their children's progress and involve them in the shared record keeping about their children. Parents' evenings will be held at least twice a year. Parents will be consulted with about the times of meetings to avoid excluding anyone. We can offer these remotely.
- Consider and discuss fully all suggestions from parents concerning the care of their child and the running of the nursery.

- Inform all parents of the systems for registering queries, complaints or suggestions, and to check that these systems are understood by parents. All parents have access to our written complaints procedure.
- Provide opportunities for parents to learn about the Early Years Foundation Stage (E.Y.F.S.) (pre-school curriculum)(England) and about young children's learning in the nursery and at home.
- Provide home learning packs for all ages to help support the children's learning and development at home. To also help parents understand some of the activities on offer at nursery.
- Provide a written contract between the parent(s) and the nursery regarding conditions of acceptance and arrangements for payment.
- Respect the family's religious and cultural backgrounds and to accommodate any special requirements wherever possible and practical to do so.
- To find out the needs and expectations of parents. These will be obtained through regular feedback via questionnaires, providing a suggestion system and encouraging parents to review working practices. These are then evaluated by the nursery to promote nursery practice, policy and staff development.